

## **New Customer CPNI Message**

In order to serve you in the most effective manner, CenturyLink may use information about your current telecommunications services to keep you informed of the latest products and services that will best meet your future needs. This information is called Customer Proprietary Network Information (CPNI) and includes things such as the types of services and features you use, the way we provide these services to you, and other information found on your bill.

We would like to share your CPNI among the CenturyLink family of companies for the purpose of keeping you informed about innovative service offerings and exciting new packages including local service, long distance, high-speed data and DISH/video. This will allow you to stay abreast of the latest technology and enhance or change the way you communicate with your family, friends and business associates. You may also receive information on how to save money on these products and services.

By federal law, you have the right, and CenturyLink has a duty, to protect the confidentiality of information regarding your telecommunications services. Only those companies and trusted agents that now or in the future sell CenturyLink services will use this information. If you do not want CenturyLink to share your CPNI with our subsidiaries or agents, all you have to do is call 1-877-225-0674 and follow the prompts.

However, if you do not respond after 30 days from your receipt of this notice, your approval for CenturyLink to share your CPNI with our subsidiaries is assumed. Your decision will be noted on your account and will remain in effect until you withdraw it. You may, at any time, decline or revoke your previous decision to decline by calling the number listed above. Whatever you decide, CenturyLink will continue to provide you with the highest quality of service possible. Thank you for choosing CenturyLink as your communications, High-Speed Internet and entertainment provider.